Main Exhibition.



Exhibition.

Hard Days Night



Description of activity:		
Injury		
Hazard	At Risk	Describe the consequence
Personal Injury	Employees Visitors Contractors	Personal injury
Supporting Files (Viewable online only)		Current Control Measures
		 Guest Experience Duty Manager completes a morning walkthrough of the site before opening and completes manager checks of sets digitally recorded on a digital system. They will deal with any immediate Health & Safety or guest issues. Issues that can not be dealt with immediately will be recorded and reported to the Operations team. The GSO team reviews the area during their 20-minute walkthrough. Any Health and safety or customer issues in the area will be reported immediately to the guest experience duty manager on shift. The operations team inspects the area once weekly as part of their weekly site walkaround and records the results on the digital system. The Operations Manager and the Guest Experience Manager conduct weekly walkthroughs of each area, which are recorded on the digital system. CCTV covers the area.
Logal Paguiramenta	Initial Risk	Pacidual Dick
Legal Requirements		Residual Risk
	Unlikely but Possible::Minor (4)	Unlikely but Possible::Minor (4)

Exhibition.

Casbah, Hamburg & Merseybeat



Description of activity:		
Casbah - Touring Room/Set		
Hazard	At Risk	Describe the consequence
Slips Trips Falls	Employees Visitors Contractors	Injury to self
Supporting Files (Viewable online only)		Current Control Measures
		 The Guest Experience Duty Manager completes a morning walk-through of the site before opening and completes manager checks of sets digitally recorded on a digital system. They will deal with any immediate Health and safety or guest issues. Issues that can't be dealt with immediately will be recorded and reported to the Operations team. The GSO team reviews the area during their 20-minute walk-through; any Health & Safety or customer issues will be reported immediately to the guest service duty manager on shift. The operations team inspects the area once weekly as part of their weekly site walkaround and records the results on the digital system. The Operations Manager and the Guest Experience Manager conduct weekly walkthroughs of each area, which are recorded on the digital system. CCTV covers the area.
Legal Requirements	Initial Risk	Residual Risk
	Very Remote/Improbable::Minor (2)	Very Remote/Improbable::Minor (2)

Description of activity:		
Casbah - Strobe/Neon Lighting		
Hazard	At Risk	Describe the consequence
Medical Condition		Epileptic fit due to flashing neon/strobe lighting
Supporting Files (Viewable online only)		Current Control Measures
		Health & Safety signage is in place before (Quarrymen Section) to inform of Strobe/Neon lighting in the next room. Lighting is detailed in The Beatles Story accessibility policy. All employees have been issued a copy, also available for customers on our website.
Legal Requirements	Initial Risk	Residual Risk
	Foreseeable that it could occur::Reportable injury (9)	Foreseeable that it could occur::Reportable injury (9)

Description of activity:		
Hamburg - Touring Room/Set		
Hazard	At Risk	Describe the consequence
Uneven floor surfaces	Employees Visitors Contractors	Injury to self
Supporting Files (Viewable online only)		Current Control Measures
		 The GSO team reviews the area during their 20-minute walk-through. Any Health and safety or customer issues in the area will be reported immediately to the guest experience duty manager on shift. The Guest Experience Duty Manager completes a morning walk-through of the site before opening and conducts manager checks of sets, which are digitally recorded on a digital system. They are responsible for dealing with any immediate health and safety or guest issues. Issues that can't be dealt with immediately will be recorded and reported to the Operations team through a structured reporting process, ensuring all issues are communicated effectively. The operations team inspects the area once weekly as part of their weekly site walkaround and records the results on the digital system. The Operations Manager and the Guest Experience Manager conduct weekly walkthroughs of each area, which are recorded on the digital system. A monthly inspection of the flooring is carried out to check for loose cobbles and any areas to be pointed at by the operations team, which are recorded on the digital system. CCTV covers the area.
Legal Requirements	Initial Risk	Residual Risk
	Unlikely but Possible::Minor (4)	Unlikely but Possible::Minor (4)

Description of activity:		
Hamburg - Strobe/Neon Lighting		
Hazard	At Risk	Describe the consequence
Medical Condition	Employees Visitors Contractors	Epileptic fit due to flashing neon/strobe lighting
Supporting Files (Viewable online only)		Current Control Measures
		 Health & Safety Signage is in place before (the Casbah Section) to inform of Strobe/Neon lighting in the next room. Lighting is detailed in The Beatles Story accessibility policy. All employees have been issued a copy, also available for customers on our website.
Legal Requirements	Initial Risk	Residual Risk
	Foreseeable that it could occur::Reportable injury (9)	Foreseeable that it could occur::Reportable injury (9)

Description of activity:		
Hamburg - Display Set - Bike		
Hazard	At Risk	Describe the consequence
Slips Trips Falls		Injury to self
Supporting Files (Viewable online only)		Current Control Measures
		 Adequate lighting is pointed on the bike to make the area clear and viewable. Lighting is checked daily on the morning walk-through of the site before opening and recorded digitally on the digital system. The security team replaces light bulbs in the system's operational morning checks. The bike is secured to the floor and wall with special brackets so that it is secure and won't fall. The GSO team reviews the area during their 20-minute walk-through; any Health & Safety or customer issues will be reported immediately to the guest service duty manager on shift. Guest Experience Duty Manager completes a morning walk-through of the site before opening and completes manager checks of sets digitally recorded on a digital system. They will deal with any immediate Health & Safety or guest issues. Issues that can not be dealt with immediately will be recorded and reported to the Operations team. The Operations Manager and the Guest Experience Manager conduct weekly walkthroughs of each area, which are recorded on the digital system. The operations team inspects the area once weekly as part of their weekly site walkaround and records the results on the digital system.
Legal Requirements	Initial Risk	Residual Risk
	Very Remote/Improbable::Trivial injury (1)	Very Remote/Improbable::Trivial injury (1)

Description of activity:		
Hamburg - Fire Hydrant Prop		
Hazard	At Risk	Describe the consequence
Slips Trips Falls		• Injury
Supporting Files (Viewable online only)		Current Control Measures
		 The Guest Experience Duty Manager completes a morning walk-through of the site before opening and completes manager checks of sets digitally recorded on a digital system. They will deal with any immediate Health and safety or guest issues. Issues that can't be dealt with immediately will be recorded and reported to the Operations team. Adequate lighting is pointed on the fire hydrant to make the area clear and viewable. Lighting is checked daily during the morning walk-through of the site before opening and recorded digitally on the digital system. The security team replaces light bulbs as part of the system's operational morning checks. The GSO team reviews the area during their 20-minute walk-through. Any Health and safety or customer issues in the area will be reported immediately to the guest experience duty manager on shift. The Operations Manager and the Guest Experience Manager conduct weekly walkthroughs of each area, which are recorded on the digital system. The operations team inspects the area once weekly as part of their weekly site walkaround and records the results on the digital system.
Legal Requirements	Initial Risk	Residual Risk
	Very Remote/Improbable::Trivial injury (1)	Very Remote/Improbable::Trivial injury (1)

Description of activity:		
Hamburg To Merseybeat - Ramp		
Hazard	At Risk	Describe the consequence
Slips Trips Falls	Employees Visitors Contractors	• Injury
Supporting Files (Viewable online only)		Current Control Measures
		 The Guest Experience Manager completes a morning walk-through of the site before opening, and the manager checks the set for any Health and safety or customer issues. If problems can be dealt with then and there, they are dealt with; if not, they are reported to the Operations Manager. The GSO team reviews the area during their 20-minute walk-through; any Health & Safety or customer issues will be reported immediately to the guest service duty manager on shift. Adequate lighting on the ramp/walkway makes the area clear and viewable. The Operations Manager and the Guest Experience Manager conduct weekly walkthroughs of each area, which are recorded on the digital system. The operations team inspects the area once weekly as part of their weekly site walkaround and records the results on the digital system.
Legal Requirements	Initial Risk	Residual Risk
	Unlikely but Possible::Minor (4)	Unlikely but Possible::Minor (4)

Description of activity:		
Hamburg - Uneven Floor		
Hazard	At Risk	Describe the consequence
Uneven floor surfaces	Employees Visitors Contractors	• Injury
Supporting Files (Viewable online only)		Current Control Measures
		 Guest Experience Duty Manager completes a morning walkthrough of the site before opening and completes manager checks of sets digitally recorded on a digital system. They will deal with any immediate Health & Safety or guest issues. Issues that can not be dealt with immediately will be recorded and reported to the Operations team. The Operations Manager and the Guest Experience Manager conduct weekly walkthroughs of each area, which are recorded on the digital system. The GSO team reviews the area during their 20-minute walkthrough; any Health & Safety or customer issues will be reported immediately to the guest service duty manager on shift. The operations team inspects the area once weekly as part of their weekly site walkaround and records the results on the digital system. A monthly inspection of the flooring is carried out to check for loose cobbles and any areas to be pointed at by the operations team, which are recorded on the digital system.
Legal Requirements	Initial Risk	Residual Risk
	Unlikely but Possible::Minor (4)	Unlikely but Possible::Minor (4)

Exhibition.

America



Description of activity:		
General Safety		
Hazard	At Risk	Describe the consequence
Slips Trips Falls	Guests Employees Contractors	Breaks Bumps, cuts & bruises
Supporting Files (Viewable online only)		Current Control Measures
		 The Guest Experience Duty Manager completes a morning walk-through of the site before opening and completes manager checks of sets digitally recorded on a digital system. They will deal with any immediate Health and safety or guest issues. Issues that can't be dealt with immediately will be recorded and reported to the Operations team. The GSO team reviews the area during their 20-minute walk-through. Any Health and safety or customer issues in the area will be reported immediately to the guest experience duty manager on shift. The operations team inspects the area once weekly as part of their weekly site walkaround and records the results on the digital system. The Operations Manager and the Guest Experience Manager conduct weekly walkthroughs of each area, which are recorded on the digital system. CCTV in use
	Letter Biol	Partitud Pink
Legal Requirements	Initial Risk	Residual Risk
	Unlikely but Possible::Minor (4)	Unlikely but Possible::Minor (4)

Description of activity:		
Flashing Neon lights		
Hazard	At Risk	Describe the consequence
Illness/Allergic Reactions	GuestsVisitorsDisabledChildren	Epileptic fit due to flashing neon lights
Supporting Files (Viewable online only)		Current Control Measures
		Health & Safety Signage is in place before (Plane Section) to inform of Strobe/Neon lighting in the next room. Lighting is detailed in The Beatles Story accessibility policy. All employees have been issued a copy, which is available for customers on our website.
Legal Requirements	Initial Risk	Residual Risk
	Unlikely but Possible::Reportable injury (6)	Unlikely but Possible::Reportable injury (6)

Description of activity:		
Shea Stadium Seating		
Hazard	At Risk	Describe the consequence
Slips Trips Falls	Guests Employees Visitors Young persons Contractors School Groups	Seat gives in while being sat on
Supporting Files (Viewable online only)		Current Control Measures
		 Guest Experience Duty Manager completes a morning walkthrough of the site before opening and completes manager checks of sets digitally recorded on a digital system. They will deal with any immediate Health & Safety or guest issues. Issues that can not be dealt with immediately will be recorded and reported to the Operations team. The GSO team reviews the area during their 20-minute walkthrough. Any Health and safety or customer issues in the area will be reported immediately to the guest experience duty manager on shift. Preventative Maintenance - Seats are checked for any faults as part of the security team's weekly furniture checks. They are detailed on the digital checklist and reported immediately to the guest service duty manager on shift. The Operations Manager will pick up on faults highlighted and take action as needed. Weekly inspection of the area is carried out by the Operations team once a week as part of their weekly site walkaround and recorded on the digital system. The Operations Manager and the Guest Experience Manager conduct weekly walkthroughs of each area, which are recorded on the digital system. The operations team inspects the area once a week as part of their weekly site walkaround and records the results on the digital system.
Legal Requirements	Initial Risk	Residual Risk
	Unlikely but Possible::Minor (4)	Unlikely but Possible::Minor (4)

Description of activity:		
Wall Mounted Display Case		
Hazard	At Risk	Describe the consequence
Movement around area	School Groups Children	Children banging head on base of wall mounted cabinet
Supporting Files (Viewable online only)		Current Control Measures
		 Rubber corner protectors are placed in each corner. The operations team inspects the area once a week as part of their weekly site walkaround and records the results on the digital system. Guest Experience Duty Manager completes a morning walkthrough of the site before opening and completes manager checks of sets digitally recorded on a digital system. They will deal with any immediate Health & Safety or guest issues. Issues that can not be dealt with immediately will be recorded and reported to the Operations team. The GSO team reviews the area during their 20-minute walkthrough. Any Health and safety or customer issues in the area will be reported immediately to the guest experience duty manager on shift. The Operations Manager and the Guest Experience Manager conduct weekly walkthroughs of each area, which are recorded on the digital system.
Legal Requirements	Initial Risk	Residual Risk
	Very Remote/Improbable::Trivial injury (1)	Very Remote/Improbable::Trivial injury (1)

Page 6 of 6

Exhibition.

NEMS



Description of activity:		
Heavy Fire Exit Door - Double Door From Cavern To Nem's		
Hazard	At Risk	Describe the consequence
Movement around area	Employees Visitors Contractors Wheelchair User	Not wheelchair user friendly due to door being heavy Fingers/limbs trapped indoors causing cuts and bruises
Supporting Files (Viewable online only)		Current Control Measures
		 A fire-rated self-closer is fitted to the doors so that once opened, they automatically close. Guest Experience Duty Manager completes a morning walkthrough of the site before opening and completes manager checks of sets digitally recorded on a digital system. They will deal with any immediate Health & Safety or guest issues. Issues that can not be dealt with immediately will be recorded and reported to the Operations team. The GSO team reviews the area during their 20-minute walkthrough; any Health & Safety or customer issues will be reported immediately to the guest service duty manager on shift. Accessibility points relating to doors and access into NEMs are detailed within The Beatles Story accessibility policy. All employees have been issued a copy, which is available for customers on our website. CCTV is in use The Operations Manager and the Guest Experience Manager conduct weekly walkthroughs of each area, which are recorded on the digital system. The operations team inspects the area once weekly as part of their weekly site walkaround and records the results on the digital system.
Legal Requirements	Initial Risk	Residual Risk
	Unlikely but Possible::Reportable injury (6)	Unlikely but Possible::Reportable injury (6)

Description of activity:		
Small spaces - Movement Around Set build up of guests throughout area		
Hazard	At Risk	Describe the consequence
Movement around area	Employees Visitors Contractors	Cuts, bumps & bruises Anxiety Attacks Claustrophobia
Supporting Files (Viewable online only)		Current Control Measures
		 The Guest Experience Duty Manager completes a morning walk-through of the site before opening. The manager checks the set for any Health and safety or customer issues. If any issues can be dealt with then and there, they are reported to the Operations Manager. The GSO team reviews the area during their 20-minute walk-through. Any Health and safety or customer issues in the area will be reported immediately to the guest experience duty manager on shift. Visitor numbers to the attraction are controlled by time slots, with 60 pax allocated every 15 minutes. The Admissions Manager is responsible for setting up this process and training the admissions team on visitor flow. Visitor numbers to the attraction are controlled by time slots, which allocate 60 pax every 15 minutes. The sales team must ensure pre-booked visitors are allocated time slots to the attraction in line with the agreed-upon process.
Legal Requirements	Initial Risk	Residual Risk
	Unlikely but Possible::Minor (4)	Unlikely but Possible::Minor (4)

Description of activity:		
Double Music Booths		
Hazard	At Risk	Describe the consequence
Movement around area	Employees Visitors Contractors	Rough Edges to the booths and corners
Supporting Files (Viewable online only)		Current Control Measures
		 The Guest Experience Duty Manager completes a morning walk-through of the site before opening, and the manager checks the set for any Health and safety or customer issues. If problems can be dealt with then and there, they are reported to the Operations Manager. The GSO team reviews the area during their 20-minute walk-through; any Health & Safety or customer issues will be reported immediately to the guest service duty manager on shift. The operations team inspects the area once weekly as part of their weekly site walkaround and records the results on the digital system. The Operations Manager and the Guest Experience Manager conduct weekly walkthroughs of each area, which are recorded on the digital system.
Legal Requirements	Initial Risk	Residual Risk
	Unlikely but Possible::Trivial injury (2)	Unlikely but Possible::Trivial injury (2)

Description of activity:		
Temperate In Room		
Hazard	At Risk	Describe the consequence
Overheating	Employees Visitors Contractors	Injury - Passing Out
Supporting Files (Viewable online only)		Current Control Measures
		 An Air conditioning unit is located within the room and is set to 19 degrees to allow for a cool room. A central controller controls the unit and has set times to come and off each day during opening hours. The Guest Service Management team reviews the area during busy periods to control the flow of visitors and ensure no overcrowding. The GSO team reviews the area during their 20-minute walk-through. Any Health and safety or customer issues in the area will be reported immediately to the guest experience duty manager on shift. Visitor numbers to the attraction are controlled by time slots, which allocate 60 pax every 15 minutes. The Admissions Manager is responsible for setting up this process and training the admission team on visitor flow. Visitor numbers to the attraction are controlled by time slots, which allocate 60 pax every 15 minutes. The sales team must ensure pre-booked visitors are allocated time slots to the attraction in line with the agreed-upon process.
Legal Requirements	Initial Risk	Residual Risk
	Unlikely but Possible::Minor (4)	Unlikely but Possible::Minor (4)

Exhibition.

Beatlemania



Description of activity:		
General Safety - Appearance		
Hazard	At Risk	Describe the consequence
Personal Injury	Guests Employees Contractors	• Injury
Supporting Files (Viewable online only)		Current Control Measures
		 Guest Experience Duty Manager completes a morning walk-through of the site before opening and completes manager checks of sets digitally recorded on a digital system. They will deal with any immediate Health & Safety or guest issues. Issues that can not be dealt with immediately will be recorded and reported to the Operations team. The GSO team reviews the area during their 20-minute walk-through. Any Health and safety or customer issues in the area will be reported immediately to the guest experience duty manager on shift. The operations team inspects the area once a week as part of their weekly site walkaround and records the results on the digital system. The Operations Manager and the Guest Experience Manager conduct weekly walkthroughs of each area, which are recorded on the digital system. CCTV covers the area.
Legal Requirements	Initial Risk	Residual Risk
	Unlikely but Possible::Minor (4)	Unlikely but Possible::Minor (4)

Description of activity:		
Overcrowding In Room		
Hazard	At Risk	Describe the consequence
Overcrowding	Guests Employees Contractors	• Injury
Supporting Files (Viewable online only)		Current Control Measures
		 The Guest Service Management team reviews the area during busy periods to control the flow of visitors and ensure no overcrowding. CCTV covers the area. The GSO team reviews the area during their 20-minute walk-through. Any Health and safety or customer issues in the area will be reported immediately to the guest experience duty manager on shift. Visitor numbers to the attraction are controlled by time slots, which allocate 60 pax every 15 minutes. The Admissions Manager is responsible for setting up this process and always training the admission team on visitor flow. Visitor numbers to the attraction are controlled by time slots and allocation of 60 pax every 15 minutes. The sales team must ensure booked visitors are allocated time slots at the attraction in line with the agreed process.
Legal Requirements	Initial Risk	Residual Risk
	Unlikely but Possible::Minor (4)	Unlikely but Possible::Minor (4)

Description of activity:		
Noise Levels		
Hazard	At Risk	Describe the consequence
Overcrowding	Guests Employees Contractors	• Injury
Supporting Files (Viewable online only)		Current Control Measures
		The screaming girl's noise level in this room is pre-set. The GSO team conducts daily checks of these levels upon opening and records them on the digital system. The Beatles Story accessibility policy details the screaming girl's noise in the room. All employees have been issued a copy, which is available for customers on our website.
Legal Requirements	Initial Risk	Residual Risk
	Unlikely but Possible::Minor (4)	Unlikely but Possible::Minor (4)

Exhibition.

White Room



Description of activity:		
General Safety		
Hazard	At Risk	Describe the consequence
Movement around area	Guests Employees Contractors	• Injury
Supporting Files (Viewable online only)		Current Control Measures
		 Guest Experience Duty Manager completes a morning walkthrough of the site before opening and completes manager checks of sets digitally recorded on a digital system. They will deal with any immediate Health & Safety or guest issues. Issues that can not be dealt with immediately will be recorded and reported to the Operations team. The GSO team reviews the area during their 20-minute walkthrough. Any Health and safety or customer issues in the area will be reported immediately to the guest experience duty manager on shift. The operations team inspects the area once weekly as part of their weekly site walkaround and records the results on the digital system. The Operations Manager and the Guest Experience Manager conduct weekly walkthroughs of each area, which are recorded on the digital system. CCTV in use
Lord Postiromento	Initial Dials	Decidual Diek
Legal Requirements	Initial Risk	Residual Risk
	Unlikely but Possible::Trivial injury (2)	Unlikely but Possible::Trivial injury (2)

Description of activity:		
White Room Set - Ledge Into Set & Ledge To Dakota Set - People Sitting on it		
Hazard	At Risk	Describe the consequence
Overcrowding	Guests	Minor bumps & falls Falling back off ledge
Supporting Files (Viewable online only)		Current Control Measures
		 Guest Experience Duty Manager completes a morning walkthrough of the site before opening and completes manager checks of sets digitally recorded on a digital system. They will deal with any immediate Health & Safety or guest issues. Issues that can not be dealt with immediately will be recorded and reported to the Operations team. The GSO team reviews the area during their 20-minute walkthrough. Any Health and safety or customer issues in the area will be reported immediately to the guest experience duty manager on shift. The white room set area is restricted and has a wall to distract visitors. Sensor alarms alert the security team that access to the area has been compromised. The security team carries pagers on them at all times when guests are visiting the exhibition. Once the GSO has been alerted via the pager, they will identify the location and immediately make their way to this area to remove guests from the area. The Operations Manager and the Guest Experience Manager conduct weekly walkthroughs of each area, which are recorded on the digital system. The operations team inspects the area once a week as part of their weekly site walkaround and records the results on the digital system. CCTV covers the area. Visitor numbers to the attraction are controlled by time slots, which allocate 60 pax every 15 minutes. The Admissions Manager is responsible for setting up this process and training the admission team on visitor flow. Visitor numbers to the attraction are controlled by time slots, which allocate 60 pax every 15 minutes. The sales team must ensure pre-booked visitors are allocated time slots to the attraction in line with the agreed-upon process. CCTV in use

Legal Requirements Initial Risk Residual Risk

Description of activity:		
White Room Set - Bench - People Sitting on it		
Hazard	At Risk	Describe the consequence
Personal Injury	Guests	Minor bumps & falls Falling From Bench
Supporting Files (Viewable online only)		Current Control Measures
		 Guest Experience Duty Manager completes a morning walkthrough of the site before opening and completes manager checks of sets digitally recorded on a digital system. They will deal with any immediate Health & Safety or guest issues. Issues that can not be dealt with immediately will be recorded and reported to the Operations team. The GSO team reviews the area during their 20-minute walkthrough. Any Health and safety or customer issues in the area will be reported immediately to the guest experience duty manager on shift. The Operations Manager and the Guest Experience Manager conduct weekly walkthroughs of each area, which are recorded on the digital system. The operations team inspects the area once a week as part of their weekly site walkaround and records the results on the digital system. CCTV covers the area. Visitor numbers to the attraction are controlled by time slots, which allocate 60 pax every 15 minutes. The Admissions Manager is responsible for setting up this process and training the admission team on visitor flow. Visitor numbers to the attraction are controlled by time slots, which allocate 60 pax every 15 minutes. The sales team must ensure pre-booked visitors are allocated time slots to the attraction in line with the agreed-upon process. Preventative Maintenance - Seats are checked for any faults as part of the security team's weekly furniture checks. They are detailed on the digital checklist and reported immediately to the guest service duty manager on shift. The Operations Manager will pick up on faults highlighted and take action as needed.
Legal Requirements	Initial Risk	Residual Risk
	Unlikely but Possible::Trivial injury (2)	Unlikely but Possible::Trivial injury (2)

Exhibition.

Mathew Street



Description of activity:		
Flooring- Uneven Floor		
Hazard	At Risk	Describe the consequence
Slips Trips Falls	Guests Employees Contractors	• Injury
Supporting Files (Viewable online only)		Current Control Measures
		 Guest Experience Duty Manager completes a morning walkthrough of the site before opening and completes manager checks of sets digitally recorded on a digital system. They will deal with any immediate Health & Safety or guest issues. Issues that can not be dealt with immediately will be recorded and reported to the Operations team. The GSO team reviews the area during their 20-minute walkthrough. Any Health and safety or customer issues in the area will be reported immediately to the guest experience duty manager on shift. The operations team inspects the area once a week as part of their weekly site walkaround and records the results on the digital system. The Operations Manager and the Guest Experience Manager conduct weekly walkthroughs of each area, which are recorded on the digital system. The flooring is inspected monthly to check for loose cobbles and any areas to be pointed out by the Operations team and recorded on the digital system. Flooring is detailed in The Beatles Story accessibility policy. All employees have been issued a copy, which is available for customers on our website. CCTV covers the area.
Legal Requirements	Initial Risk	Residual Risk
	Unlikely but Possible::Minor (4)	Unlikely but Possible::Minor (4)

Description of activity:		
Touring Room/Set		
Hazard	At Risk	Describe the consequence
Personal Injury	Guests Employees Contractors	• Injury
Supporting Files (Viewable online only)		Current Control Measures
		 Guest Experience Duty Manager completes a morning walkthrough of the site before opening and completes manager checks of sets digitally recorded on a digital system. They will deal with any immediate Health & Safety or guest issues. Issues that can not be dealt with immediately will be recorded and reported to the Operations team. The GSO team reviews the area during their 20-minute walkthrough. Any Health and safety or customer issues in the area will be reported immediately to the guest experience duty manager on shift. The operations team inspects the area once a week as part of their weekly site walkaround and records the results on the digital system. The Operations Manager and the Guest Experience Manager conduct weekly walkthroughs of each area, which are recorded on the digital system. CCTV covers the area. Additional lighting was installed down the walkway's centre to improve the area's light.
Legal Requirements	Initial Risk	Residual Risk
	Unlikely but Possible::Minor (4)	Unlikely but Possible::Minor (4)

Description of activity:		
Accessibility Access From Matthew Street Set To Next Room Cavern Club - Ramp		
Hazard	At Risk	Describe the consequence
Movement around area	Guests Employees Contractors	• Injury
Supporting Files (Viewable online only)		Current Control Measures
		 Guest Experience Duty Manager completes a morning walkthrough of the site before opening and completes manager checks of sets digitally recorded on a digital system. They will deal with any immediate Health & Safety or guest issues. Issues that can not be dealt with immediately will be recorded and reported to the Operations team. The GSO team reviews the area during their 20-minute walkthrough. Any Health and safety or customer issues in the area will be reported immediately to the guest experience duty manager on shift. The operations team inspects the area once a week as part of their weekly site walkaround and records the results on the digital system. The Operations Manager and the Guest Experience Manager conduct weekly walkthroughs of each area, which are recorded on the digital system. The ramp is detailed within The Beatles Story accessibility policy. All employees have been issued a copy, which is available for customers on our website. Signage is located above the door to advise of the accessibility route.
Legal Requirements	Initial Risk	Residual Risk
	Unlikely but Possible::Minor (4)	Unlikely but Possible::Minor (4)

Exhibition.

Plane



Visitors Contractors Current Control Measures Adequate lighting is pointed at the cabinet to make the area clear and viewable. Lighting is checked daily on the morning walk-through of the site before opening and recorded digitally on the digital system. The security team replace light bulbs during the system's operational morning checks. Rubber corner protective covers are placed on each edge of the case. The operations team inspects the area once a week as part of their weekly site walkaround and records the results on the digital system. Guest Experience Duty Manager completes an morning walk-through of the site before opening and completes manager checks of sets digitally recorded on a digital system. Guest Experience Duty Manager completes manager checks of sets digitally recorded on a digital system. They will deal with any immediately will be recorded and reported to the Operations team. The GSO team reviews the area during their 20-minute walk-through. Any Health and safety or customer issues in the area will be reported immediately to the guest experience duty manager on shift.	Description of activity:		
Employees Visitors Contractors Current Control Measures Adequate lighting is pointed at the cabinet to make the area clear and viewable. Lighting is checked daily on the morning walk-through of the size before opening and reported digitally on the digital system. The security team replace light bulbs during the systems of perational morning checks. Rubber corner protective covers are placed on each edge of the case. The operations team inspects the area once a week as part of their weekly size walkaround and records the results on the digital system. Guest Experience Duty Manager completes a morning walk-through of the size before opening and completes manager checks of sets digitally recorded on a digital system. They will deal with any immediate Health & Safety or jusest issues. It is such that the size of the control of the	Wall Mounted Display Case		
Supporting Files (Viewable online only) Current Control Measures Adequate lighting is pointed at the cabinet to make the area clear and viewable. Lighting is checked daily on the morning walk-through of the site before opening and recorded digitally on the digital system. The security team replace light builbs during the system's operational morning checks. Rubber comer protective covers are placed on each edge of the case. The operations team inspects the area once a week as part of their weekly site walkaround and records the results on the digital system. Guest Experience Duty Manager completes a morning walk-through of the site before opening and completes manager checks of sets digitally recorded on a digital system. They will deal with any immediate Health & Safety or guest issues. Issues that can not be dealt with immediately will be recorded and reported to the Operations team. The CSO team reviews the area during their 20-minute walk-through. Any Health and safety or customer issues in the area will be reported immediately to the guest experience duty manager on shift. The Operations Manager and the Guest Experience Manager conduct weekly walkthroughs of each area, which are recorded on the digital system.	Hazard	At Risk	Describe the consequence
Adequate lighting is pointed at the cabinet to make the area clear and viewable. Lighting is checked daily on the morning walk-through of the site before opening and recorded digitally on the digital system. The security team replace light builds during the system's operational morning checks. Rubber corner protective covers are placed on each edge of the case. The operations team inspects the area once a week as part of their weekly site walkaround and records the results on the digital system. Guest Experience Duty Manager completes a morning walk-through of the site before opening and completes manager checks of sets digitally recorded on a digital system. They will deal with any immediate Health & Safety or guest issues. Issues that can not be dealt with immediately will be recorded and reported to the Operations team. The GSO team reviews the area during their 20-minute walk-through. Any Health and safety or customer issues will be reported immediately to the guest experience walk through. Any Health and safety or customer issues will be reported immediately to the guest experience during manager on shift. The The operations Manager and the Guest Experience Manager conduct weekly walkthroughs of each area, which are recorded on the digital system.	Movement around area	Visitors	Children bumping into the corners of the wall mounted display case
clear and viewable. Lighting is checked daily on the morning walk-through of the site before opening and recorded digitally on the digital system. The security learn replace light bulbs during the system's operational morning checks. Rubber corner protective covers are placed on each edge of the case. The operations team inspects the area once a week as part of the three weekly site walkaround and records the results on the digital system. Guest Experience Duty Manager completes a morning walk-through of the site before opening and completes manager checks of sets digitally recorded on a digital system. They will deal with any immediate Health & Safety or guest issues. Issues that can not be dealt with immediately will be recorded and reported to the Operations team. The GSO team reviews the area during their 20-minute walk-through. Any Health and safety or customer issues in the area will be reported immediately to the guest experience duty manager on shift. The Operations Manager and the Guest Experience Manager conduct weekly walkthroughs of each area, which are recorded on the digital system.	Supporting Files (Viewable online only)		Current Control Measures
Legal Requirements Initial Risk Residual Risk			clear and viewable. Lighting is checked daily on the morning walk-through of the site before opening and recorded digitally on the digital system. The security team replace light bulbs during the system's operational morning checks. Rubber corner protective covers are placed on each edge of the case. The operations team inspects the area once a week as part of their weekly site walkaround and records the results on the digital system. Guest Experience Duty Manager completes a morning walkthrough of the site before opening and completes manager checks of sets digitally recorded on a digital system. They will deal with any immediate Health & Safety or guest issues. Issues that can not be dealt with immediately will be recorded and reported to the Operations team. The GSO team reviews the area during their 20-minute walkthrough. Any Health and safety or customer issues in the area will be reported immediately to the guest experience duty manager on shift. The Operations Manager and the Guest Experience Manager conduct weekly walkthroughs of each area, which are
Legal Reduitements Residual Risk	Legal Requirements	Initial Risk	Residual Rick
Very Remote/Improbable::Trivial injury (1) Very Remote/Improbable::Trivial injury (1)	- Legar requirements		

Exhibition.

Abbey Road



Description of activity:		
General Safety - Appearance		
Hazard	At Risk	Describe the consequence
Personal Injury	Guests Employees Contractors	• Injury
Supporting Files (Viewable online only)		Current Control Measures
		 Guest Experience Duty Manager completes a morning walkthrough of the site before opening and completes manager checks of sets digitally recorded on a digital system. They will deal with any immediate Health & Safety or guest issues. Issues that can not be dealt with immediately will be recorded and reported to the Operations team. The GSO team reviews the area during their 20-minute walkthrough. Any Health and safety or customer issues in the area will be reported immediately to the guest experience duty manager on shift. The operations team inspects the area once weekly as part of their weekly site walkaround and records the results on the digital system. The Operations Manager and the Guest Experience Manager conduct weekly walkthroughs of each area, which are recorded on the digital system. CCTV covers the area.
Logal Baguiramenta	Initial Diak	Pacidual Diale
Legal Requirements	Initial Risk	Residual Risk
	Unlikely but Possible::Minor (4)	Unlikely but Possible::Minor (4)

Exhibition.

Rooftop



Description of activity:		
General Safety		
Hazard	At Risk	Describe the consequence
Uneven floor surfaces	Guests Employees Contractors	 Heels or wheelchairs caught in floorboard gaps causing twisted or sprained ankles.
Supporting Files (Viewable online only)		Current Control Measures
		 The Guest Experience Duty Manager completes a morning walkthrough of the site prior to opening and completes managers' checks of sets digitally recorded on the digital system. They will deal with any immediate Health and safety or guest issues. Issues that can not be dealt with immediately will be recorded and reported to the Operations team. The GSO team reviews the area during their 20-minute walkthrough. Any Health and safety or customer issues in the area will be reported immediately to the guest experience duty manager on shift. The operations team inspects the area once a week as part of their weekly site walkaround and records the results on the digital system. The Operations Manager and the Guest Experience Manager conduct weekly walkthroughs of each area, which are recorded on the digital system. CCTV covers the area.
Logal Baguiramenta	Initial Diak	Pacidual Pick
Legal Requirements	Initial Risk	Residual Risk
	Unlikely but Possible::Minor (4)	Unlikely but Possible::Minor (4)

Description of activity:		
Ramp leading to Rooftop set		
Hazard	At Risk	Describe the consequence
Uneven floor surfaces	Guests Employees Contractors	Chains on either side of ramp unsecure potentially causing falls Wheelchairs or footwear falling between the gaps
Supporting Files (Viewable online only)		Current Control Measures
		 The Guest Experience Duty Manager completes a morning walkthrough of the site prior to opening and completes managers' checks of sets digitally recorded on the digital system. They will deal with any immediate Health and safety or guest issues. Issues that can not be dealt with immediately will be recorded and reported to the Operations team. The GSO team reviews the area during their 20-minute walkthrough. Any Health and safety or customer issues in the area will be reported immediately to the guest experience duty manager on shift. The operations team inspects the area once a week as part of their weekly site walkaround and records the results on the digital system. The Operations Manager and the Guest Experience Manager conduct weekly walkthroughs of each area, which are recorded on the digital system. CCTV covers the area.
Legal Requirements	Initial Risk	Residual Risk
	Unlikely but Possible::Minor (4)	Unlikely but Possible::Minor (4)

Description of activity:		
Wooden Floor Planks		
Hazard	At Risk	Describe the consequence
Slips Trips Falls	Guests Employees Contractors	• Injury
Supporting Files (Viewable online only)		Current Control Measures
		 The Guest Experience Duty Manager completes a morning walkthrough of the site prior to opening and completes managers' checks of sets digitally recorded on the digital system. They will deal with any immediate Health and safety or guest issues. Issues that can not be dealt with immediately will be recorded and reported to the Operations team. The GSO team reviews the area during their 20-minute walkthrough. Any Health and safety or customer issues in the area will be reported immediately to the guest experience duty manager on shift. The operations team inspects the area once a week as part of their weekly site walkaround and records the results on the digital system. The Operations Manager and the Guest Experience Manager conduct weekly walkthroughs of each area, which are recorded on the digital system. CCTV covers the area.
Legal Requirements	Initial Risk	Residual Risk
	Unlikely but Possible::Minor (4)	Unlikely but Possible::Minor (4)

Exhibition.

Pepperland



Description of activity:		
General Maintenance		
Hazard	At Risk	Describe the consequence
Slips Trips Falls	Guests Employees Contractors	Falls causing cuts, bruises and minor abrasions
Supporting Files (Viewable online only)		Current Control Measures
		 The Guest Experience Duty Manager completes a morning walk-through of the site before opening and completes manager checks of sets digitally recorded on a digital system. They will deal with any immediate Health and safety or guest issues. Issues that can't be dealt with right away will be recorded and reported to the Operations team. The operations team inspects the area once a week as part of their weekly site walkaround and records the results on the digital system. CCTV covers the area. The Operations Manager and the Guest Experience Manager conduct weekly walkthroughs of each area, which are recorded on the digital system. The GSO team reviews the area during their 20-minute walkthrough. Any Health and safety or customer issues in the area will be reported immediately to the guest experience duty manager on shift.
Legal Requirements	Initial Risk	Residual Risk
	Unlikely but Possible::Minor (4)	Unlikely but Possible::Minor (4)

Exhibition.

Cavern Club



eral Safety rd At Risk conal Injury Gue Emp Con orting Files (Viewable online only)	ests loyees ractors Current Co • The	he consequence bry
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orting Files (Viewable online only)	• The	ontrol Measures
	mai The issu rect • The thro will mai • The thei digi • The con rect	e Guest Experience Duty Manager completes a morning k-through of the site before opening and completes nager checks of sets digitally recorded on a digital system. By will deal with any immediate Health and safety or guest uses. Issues that can't be dealt with right away will be orded and reported to the Operations team. By GSO team reviews the area during their 20-minute walk-bugh. Any Health and safety or customer issues in the area abe reported immediately to the guest experience duty nager on shift. By operations team inspects the area once a week as part of it weekly site walkaround and records the results on the stal system. By Operations Manager and the Guest Experience Manager and the digital system. By Operation the digital system the operation that the operation the digital system the operation that the operation the digital system that the operation that the opera
l Requirements Initial Risk	Residual F	Risk
		t Possible::Minor (4)

Description of activity:		
Wooden Chairs & Round Tables		
Hazard	At Risk	Describe the consequence
Personal Injury	Guests Employees Contractors	• Injury
Supporting Files (Viewable online only)		Current Control Measures
		 Preventative Maintenance - Seats and tables are checked as part of the weekly furniture checks for any faults and are recorded on the digital system by the security team. Areas to be checked include the seats, loose legs or backs for tables, sharp edges, and loose table tops. Any faults will be reported immediately to the guest service duty manager on shift, and items will be removed from the public area. Any faults highlighted are to be reviewed and taken care of as needed by the Operations team. The Guest Experience Duty Manager completes a morning walk-through of the site before opening and completes manager checks of sets digitally recorded on a digital system. They will deal with any immediate Health and safety or guest issues. Issues that can not be dealt with immediately will be recorded and reported to the Operations team. The GSO team reviews the area during their 20-minute walk-through. Any Health and safety or customer issues in the area will be reported immediately to the guest experience duty manager on shift. The operations team inspects the area once a week as part of their weekly site walkaround and records the results on the digital system. The Operations Manager and the Guest Experience Manager conduct weekly walkthroughs of each area, which are recorded on the digital system. CCTV covers the area.
Legal Requirements	Initial Risk	Residual Risk
	Unlikely but Possible::Minor (4)	Unlikely but Possible::Minor (4)

also in place. The stage area has sensor alarms installed, alerting the security team that access to the stage has been compromise. The security team always carries pagers on them when gue visit the exhibition. Once the GSO has been alerted via the pager, they will identify the location and immediately make their way to this this area. CCTV coverts hais area. CCTV coverts hais area. Using the stage as part of a corporate event is detailed within a separate risk assessment for corporate events. VIP visits. The employee hosting this event will manage access to the stage for VIP photographs, etc. The employee	Description of activity:		
Movement around area • Guests • Employees • Contractors Current Control Measures • The stage area is restricted and roped off to all visitors with barriers. A sign detailing that you should not step on stage is also in place. • The stage area has sensor alarms installed, alerting the security team that access to the stage has been compromish. The security team always carries pagers on them when gue visit the exhibition. Once the GSO has been alerted via the pager, they will identify the location and immediately make their way to this area to remove guests from the stage. • CCTV covers this area. • Using the stage as part of a corporate event is detailed within a separate risk assessment for corporate events. • VIP visits. The employee hosting this event will manage access to the stage for VIP photographs, etc. The employee will inform the security team of the required access and fully manage and oversee this task.	Cavern Club Stage		
Employees Contractors Current Control Measures The stage area is restricted and roped off to all visitors with barriers. A sign detailing that you should not step on stage is also in place. The stage area has sensor alarms installed, alerting the security team always carries pagers on them when gue visit the exhibition. Once the GSO has been compromist he security team always carries pagers on them when gue visit the exhibition. Once the GSO has been alerted via the pager, they will identify the location and immediately make their way to this area to remove guests from the stage. CCTV covers this area. Using the stage as part of a corporate event is detailed within a separate risk assessment for corporate events. VIP visits. The employee hosting this event will manage access to the stage for VIP photographs, etc. The employee will inform the security team of the required access and fully manage and oversee this task.	Hazard	At Risk	Describe the consequence
The stage area is restricted and roped off to all visitors with barriers. A sign detailing that you should not step on stage is also in place. The stage area has sensor alarms installed, alerting the security team that access to the stage has been compromist. The security team that access to the stage has been compromist. The security team always carries pagers on them when gue visit the exhibition. Once the GSO has been alerted via the pager, they will identify the location and immediately make their way to this area to remove guests from the stage. CCTV covers this area. Using the stage as part of a corporate event is detailed within a separate risk assessment for corporate events. VIP visits. The employee hosting this event will manage access to the stage for VIP photographs, etc. The employee will inform the security team of the required access and fully manage and oversee this task.	Movement around area	• Employees	• Injury
barriers. A sign detailing that you should not step on stage is also in place. • The stage area has sensor alarms installed, alerting the security team that access to the stage has been compromis. The security team always carries pagers on them when gue visit the exhibition. Once the GSO has been alerted via the pager, they will identify the location and immediately make their way to this area to remove guests from the stage. • CCTV covers this area. • Using the stage as part of a corporate event is detailed within a separate risk assessment for corporate events. • VIP visits. The employee hosting this event will manage access to the stage for VIP photographs, etc. The employee will inform the security team of the required access and fully manage and oversee this task.	Supporting Files (Viewable online only)		Current Control Measures
Legal Requirements Initial Risk Residual Risk			 barriers. A sign detailing that you should not step on stage is also in place. The stage area has sensor alarms installed, alerting the security team that access to the stage has been compromised. The security team always carries pagers on them when guests visit the exhibition. Once the GSO has been alerted via the pager, they will identify the location and immediately make their way to this area to remove guests from the stage. CCTV covers this area. Using the stage as part of a corporate event is detailed within a separate risk assessment for corporate events. VIP visits. The employee hosting this event will manage access to the stage for VIP photographs, etc. The employee will inform the security team of the required access and fully
Legar requirements residual re	Legal Requirements	Initial Risk	Residual Risk
Unlikely but Possible::Minor (4) Unlikely but Possible::Minor (4)	- Legar Requirements		

Description of activity:		
Cavern Club Bar Area		
Hazard	At Risk	Describe the consequence
Personal Injury	Guests Employees Contractors	• Injury
Supporting Files (Viewable online only)		Current Control Measures
		 The area is restricted and is enclosed with a latch for no entry. CCTV covers the area. Using the bar as part of a corporate event is detailed within a separate risk assessment for corporate events. The Guest Experience Duty Manager completes a morning walk-through of the site before opening and completes manager checks of sets digitally recorded on a digital system. They will deal with any immediate Health and safety or guest issues. Issues that can't be dealt with right away will be recorded and reported to the Operations team. The Operations Manager and the Guest Experience Manager conduct weekly walkthroughs of each area, which are recorded on the digital system. The GSO team reviews the area during their 20-minute walkthrough. Any Health and safety or customer issues in the area will be reported immediately to the guest experience duty manager on shift. The operations team inspects the area once a week as part of their weekly site walkaround and records the results on the digital system.
Legal Requirements	Initial Risk	Residual Risk
	Unlikely but Possible::Minor (4)	Unlikely but Possible::Minor (4)

Description of activity:		
Accessibility Access From Matthew Street Set into Cavern Club - Ramp		
Hazard	At Risk	Describe the consequence
Personal Injury	Guests Employees Contractors	• Injury
Supporting Files (Viewable online only)		Current Control Measures
		 The Guest Experience Duty Manager completes a morning walk-through of the site before opening and completes manager checks of sets digitally recorded on a digital system. They will deal with any immediate Health and safety or guest issues. Issues that can't be dealt with right away will be recorded and reported to the Operations team. The GSO team reviews the area during their 20-minute walk-through. Any Health and safety or customer issues in the area will be reported immediately to the guest experience duty manager on shift. The operations team inspects the area once a week as part of their weekly site walkaround and records the results on the digital system. The Operations Manager and the Guest Experience Manager conduct weekly walkthroughs of each area, which are recorded on the digital system. The ramp is detailed within The Beatles Story accessibility policy. All employees have been issued a copy of our website, which is available to customers.
Legal Requirements	Initial Risk	Residual Risk
	Unlikely but Possible::Minor (4)	Unlikely but Possible::Minor (4)

Exhibition.

Yellow Submarine



Description of activity:		
General Safety - Metal Flooring & Slopes Access & Metal Steps		
Hazard	At Risk	Describe the consequence
Uneven floor surfaces	Employees Visitors Contractors	Trips or falls due to metal stairs.
Supporting Files (Viewable online only)		Current Control Measures
		 The Guest Experience Duty Manager completes a morning walk-through of the site before opening and completes manager checks of sets digitally recorded on a digital system. They will deal with any immediate Health and afety or guest issues. Issues that can not be dealt with immediately will be recorded and reported to the Operations team. The GSO team reviews the area during their 20-minute walk-through; any Health & Safety or customer issues will be reported immediately to the guest service duty manager on shift. Adequate lighting is pointed on the metal slope to make the area clear and viewable. Lighting is checked daily during the morning walk-through of the site before opening and recorded digitally on the digital system. The security team replaces light bulbs in the system's operational morning checks. The Beatles Story accessibility policy details the metal slope in and out of Yellow Submarine. All employees have been issued a copy of our website, which is available to customers. The cleaning team is briefed to ensure that when this area is cleaned, wet floor signs are placed within the area and that the floors are dry before visitors are allowed access. Two steps up and two steps down from the fish tank area, railings are in place, and steps have yellow/black hazard tape to show the step up. Adequate lighting in this room ensures that the area is clear and viewable. Lighting is checked daily during the morning walk-through of the site before opening and recorded digitally on the digital system. The security team replaces light bulbs during the system's operational morning checks. The operations team inspects the area once a week, including the security of railings, as part of their weekly site walkaround and records the results on the digital system. The Operations Manager and the Guest Experience Manager conduct weekly walkthroughs of each area, which are recorded on the digital system. CCTV covers this area. <l< td=""></l<>

Legal Requirements	Initial Risk	Residual Risk
	Unlikely but Possible::Minor (4)	Unlikely but Possible::Minor (4)

Description of activity:		
General Safety - Small space		
Hazard	At Risk	Describe the consequence
Overcrowding	Guests Visitors Contractors	Claustrophobia
Supporting Files (Viewable online only)		Current Control Measures
		 The Guest Service Management team reviews the area during busy periods to control the flow of visitors. Time slots control visitor numbers to the attraction, allocating 60 pax every 15 minutes. The Admissions Manager is responsible for setting up this process and training the admission team on visitor flow. Time slots control visitor numbers to the attraction, which allocates 60 pax every 15 minutes. The sales team must ensure pre-booked visitors are allocated time slots in accordance with the agreed-upon process. The GSO team reviews the area during their 20-minute walk-through. Any Health and safety or customer issues in the area will be reported immediately to the guest experience duty manager on shift. CCTV covers this area.
Legal Requirements	Initial Risk	Residual Risk
	Very Remote/Improbable::Minor (2)	Very Remote/Improbable::Minor (2)

Exhibition.

Solo Room



Description of activity:		
Movement around space		
Hazard	At Risk	Describe the consequence
Personal Injury	Guests Employees Visitors Contractors	• Injury
Supporting Files (Viewable online only)		Current Control Measures
		 Preventative Maintenance - Seats are checked for any faults as part of the security team's weekly furniture checks. They are detailed on the digital checklist and reported immediately to the Guest Experience Duty Manager on shift. The Operations Team will address faults highlighted and take necessary action. Visitor numbers to the attraction are controlled by time slots, which allocate 60 people every 15 minutes. The Guest Experience Assistant Manager - Admissions Manager is responsible for setting up this process and training the admissions team on visitor flow. The GSO team reviews the area during their 20-minute walk-through. Any Health and safety or customer issues in the area will be reported immediately to the Guest Experience Duty Manager on shift. The Operations Manager and the Guest Experience Manager conduct weekly walkthroughs of each area, which are recorded on the digital system. CCTV covers the area. The Operations Team inspects the area once a week as part of their weekly site walkaround and records the results on the digital system. The Guest Experience Duty Manager completes a morning walk-through of the site before opening and completes manager checks of sets digitally recorded on a digital system. They will deal with any immediate Health and safety or guest issues. Issues that cannot be addressed immediately will be recorded and reported to the Operations Team. First Aider on site
Legal Requirements	Initial Risk	Residual Risk
	Unlikely but Possible::Disabling injury (8)	Unlikely but Possible::Disabling injury (8)

Description of activity:		
Ringo Piece & Love Statue		
Hazard	At Risk	Describe the consequence
Personal Injury	Employees Visitors Contractors	• Injury
Supporting Files (Viewable online only)		Current Control Measures
		 The Guest Experience Duty Manager completes a morning walk-through of the site before opening and completes manager checks of sets digitally recorded on a digital system. They will deal with any immediate Health and safety or guest issues. Issues that cannot be addressed immediately will be recorded and reported to the Operations Team. The Operations Team inspects the area once a week as part of their weekly site walkaround and records the results on the digital system. CCTV covers the area The Operations Manager and the Guest Experience Manager conduct weekly walkthroughs of each area, which are recorded on the digital system. The Security Team reviews the area during their 20-minute walk-through. Any Health and safety or customer issues in the area will be reported immediately to the guest experience duty manager on shift. Visitor numbers to the attraction are controlled by time slots, which allocate 60 people every 15 minutes. The Admissions Manager is responsible for establishing this process and training the admissions team on visitor flow. The black fencing around the base of the statue serves as a barrier. This area will be checked on all walk-through checks for any trip hazards. First Aider on site
Legal Requirements	Initial Risk	Residual Risk
	Unlikely but Possible::Disabling injury (8)	Unlikely but Possible::Disabling injury (8)