



The Beatles Story Ltd Gift Voucher Terms and Conditions

1. There are 4 types of Beatles Story Gift Voucher available for purchase at beatlesstory.com: Admission Gift Vouchers, Exhibition Entry and Ploughman's Lunch for 2 Gift Vouchers, Exhibition Entry and Afternoon Tea for 2 Gift Vouchers, and Exhibition Entry and Sparkling Afternoon tea for 2 gift vouchers.
2. Gift Vouchers can only be purchased online at beatlesstory.com and cannot be purchased at our sites.
3. Beatles Story Admission Gift Vouchers are valid for general admission to The Beatles Story only, at our Royal Albert Dock site. These can be purchased as individual Adult, Concession and Child tickets, 2 Adult Gift Tickets or 2 Concession Gift Tickets at current rates, or a Family Gift Ticket (2 adult and 2 child admissions at a discounted rate). If our admission prices change you will be charged the difference upon redemption of your voucher. Gift Vouchers can only be redeemed online at beatlesstory.com where you will also find our current ticket rates.
4. Exhibition Entry and Ploughman's Lunch for 2 Gift Vouchers, Exhibition Entry and Afternoon Tea for 2 Gift Vouchers, and Exhibition Entry and Sparkling Afternoon tea for 2 gift vouchers are valid for use against 2 x Adult admissions and the specified catering package at our Fab4 Cafes at our Royal Albert Dock site. If our prices change you will be charged the difference upon redemption of your voucher. Gift Vouchers can only be redeemed online at beatlesstory.com where you will also find our current ticket rates and package prices.
5. Purchased gift vouchers will be sent to the email address entered by the customer at time of purchase, which may be the customer or recipient as specified by the customer on purchase.
6. All gift vouchers are valid for 12 months from the date of receipt.
7. Discount codes and gift vouchers cannot be used when purchasing any Beatles Story Gift Voucher(s).

The Beatles Story Ltd. Britannia Vaults, Royal Albert Dock, Liverpool, L3 4AD
0151 705 6618 • sales@beatlesstory.com • beatlesstory.com • enquiries@beatlesstory.com
Registered in England no 2275265. Registered Office: No 1 Mann Island, Liverpool, L3 1BP



8. Gift vouchers are non-refundable or transferable, cannot be re-sold, and no cash alternative will be offered. No refunds will be given on full or part-used vouchers.
9. A 14-day cooling off period applies to goods and services not purchased in person, in which you may cancel a Gift Voucher, provided the Gift Voucher has not yet been used. This period starts from the day after the gift voucher is received. Please contact enquiries@beatlesstory.com within 14 days if you wish to request a cancellation.
10. For lost or misplaced Gift Vouchers, or if these are not functioning as expected, please contact enquiries@beatlesstory.com for more support.
11. Buying or redeeming Gift Vouchers is also subject to our General Bookings terms and conditions. For The Beatles Story full terms and conditions, please visit <https://www.beatlesstory.com/terms/>.
12. The Beatles Story Ltd reserves the right to amend these terms and conditions and/or discontinue the Gift Vouchers at any time without notice.
13. Our Royal Albert Dock site address is The Beatles Story Ltd., Britannia Vaults, Royal Albert Dock, Liverpool, L3 4AD.
14. Our Pier Head site address is The Beatles Story Ltd., Pier Head Ferry Terminal, Georges Parade, Liverpool, L3 1DP.

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